

Salamander Pumps 

MainsBooster

RANGE



A range of product solutions to boost mains flow and pressure. Improving water performance to a tap, shower, bathroom or whole house.

SMARTER WATER PERFORMANCE





MainsBooster Range Explained

Salamander Pumps' MainsBooster range provides quiet, lightweight and easy to install solutions to all domestic and light commercial mains water boosting needs.



For further product information, training and product selector software scan the QR code or visit www.salamanderpumps.co.uk

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MainsBooster Range

This range is installed on the mains water supply pipe, boosting the water flow rate to the specified amount.

TapBoost

TapBoost provides an easy to install solution for properties where only one tap or outlet suffers with low water flow.

HomeBoost

HomeBoost offers a solution for mains-fed properties where the water performance is poor across the whole house.

AccuBoost

AccuBoost accumulator vessels offer a solution for properties where the demand for water is above what the mains currently provides.

AccuBoost stores water at pressure and instantly releases this water into the system, boosting the mains water flow into the property. Ideal for use with combination boilers or unvented cylinders. Delivering up to 24 L/min from a single accumulator.

TankBoost

TankBoost will boost multiple outlets, across multiple floors, all at the same time, in a mains-fed system.

TankBoost is an all-in-one unit made up of a water storage tank and an integrated submerged pump. The stored cold water is boosted by an integral submersible pump to increase both pressure and flow across the property. Depending on the chosen variant, TankBoost can deliver either up to 3.0 Bar and 80 L/min or up to 5.0 Bar and 120 L/min.

Product Name	Output Flow Rate L/min
TapBoost	7 - 11*
HomeBoost	12
AccuBoost	24
TankBoost 3.0 Bar	80
TankBoost 5.0 Bar	120

*Varies depending on incoming flow.



TapBoost

7-11
L/min*



*Varies depending on incoming flow.

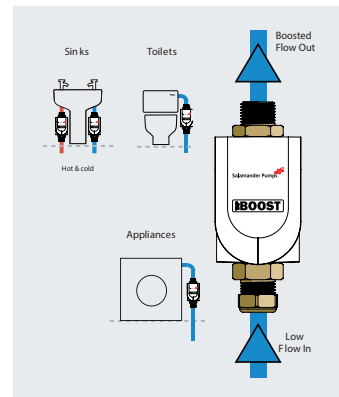
34.2dBa

TapBoost provides an easy to install, cost-effective solution when a single outlet suffers with poor water flow.

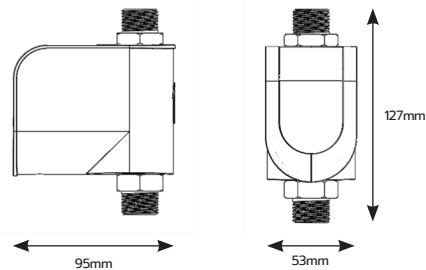
Suitable for mains and gravity fed (positive head only) systems, TapBoost will boost the water flow to a single outlet to 7 - 11 litres per minute depending on the incoming flow.

- Quicker bath-fill
- Stronger flowing taps
- Suitable for hot or cold water
- 2 year warranty

INSTALLATION



DIMENSIONS



HomeBoost

12
L/min



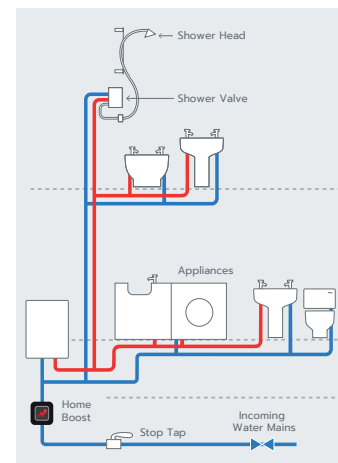
46dBa

HomeBoost is our intelligent inline mains booster pump.

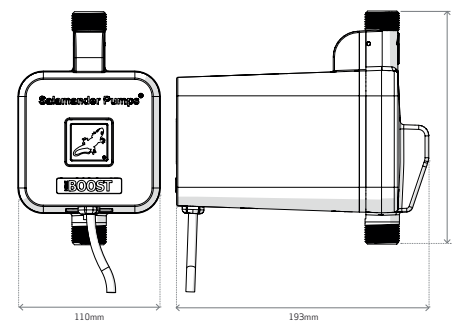
It recognises when water performance is low and quietly boosts water flow to 12 litres per minute.

- Boost mains water flow to 12 L/min
- Improved shower performance
- Quicker bath-fill
- Stronger flowing taps
- Flow indicator lights
- 3 year warranty

INSTALLATION



DIMENSIONS



Inline Pumps

Technical Specification

		TapBoost	HomeBoost
General	Warranty	2 Years	3 Years
Features	Pump Type	Inline	Inline
Performance	Litres per Min	7-11 L/min (depending on incoming flow)	12 L/min
	Bar Rating	0.5 Bar	1.6 Bar
Motor	Type	Brushless	Brushless
	Duty Rating	Continuously rated	Continuously rated
	Noise Rating	34.2dBA	46dBA
	Flow Indicator Light	Yes	Yes
	Power Supply	100-240v	230v
Electrical	Current (full load)	15 Amps	18 Amps
	Power Consumption	18W	Variable
	Fuse Rating	3 Amps	3 Amps
	Power Cable (with 3 pin plug)	4 metres	15 metres
Physical	Enclosure Protection (IP Rating)	IPX4 – Pump, IPX0 – Power supply unit	IPX4
	Length	95mm	193mm
	Width	53mm	110mm
	Height	127mm	175mm
	Weight	0.9kg	3.1kg

Get The Most From HomeBoost

For optimal performance it is recommended that HomeBoost is installed on an unrestricted mains supply, even if the natural flow is 3 L/min or more.

TapBoost Accessories



TapBoost Outlet Connector (1/2" to 15mm Compression)
ACCTAPB12FT15COM

Designed to connect the TapBoost 1/2" male thread outlet to 15mm pipework with ease.



TapBoost Inlet/Outlet 15mm to 22mm Converter Kit
ACCTAPB1522CONV

Makes it easy to connect TapBoost to 22mm pipework.



TapBoost Low Voltage Extension Lead (5m)
ACCTAPBLVEXT5M

The 5m TapBoost extension lead allows installation in a wider range of locations.



TapBoost Replacement Power Supply Unit
TBSPSU

Replacement power supply unit and mains lead suitable only for the Salamander Pumps' TapBoost.

HomeBoost Accessories



HomeBoost Fittings Kit
CHBFIT01

Accessory pack for installing the HomeBoost pump. Includes high quality brass connectors, an isolation valve, 3/4" flat washers and 3/4" filter washer.



AccuBoost Vessels



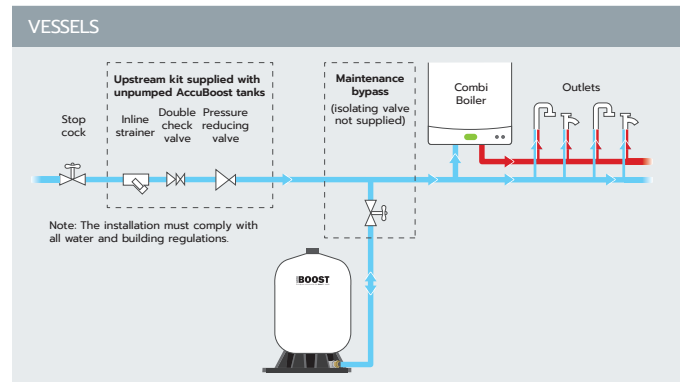
An AccuBoost accumulator is an excellent solution for properties requiring more water flow.

This range gives an extra boost when pressure is above 2.0 Bar and flow is above 12 litres per minute, but more water flow is needed in addition to the mains supply.

Available in 5 different sizes, the 60L, 120L and 180L models are suitable for a combi boiler, and the 330L and 450L models are suitable for an unvented system.

- Lightweight, composite material
- Link vessels for additional capacity
- 3 year warranty
- No electrical supply required

INSTALLATION



Code	Description
ACC-060-TNK	AccuBoost combi - 60L accumulator
ACC-120-TNK	AccuBoost combi - 120L accumulator
ACC-180-TNK	AccuBoost combi - 180L accumulator
ACC-330-TNK	AccuBoost unvented - 330L accumulator
ACC-450-TNK	AccuBoost unvented - 450L accumulator



FROM **28.1dBA***

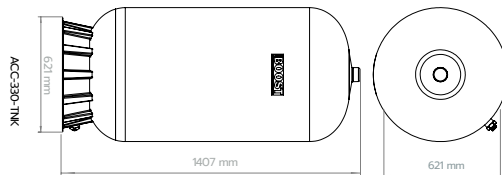
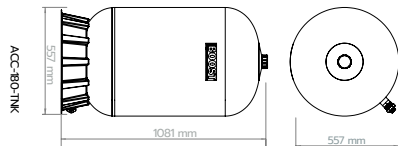
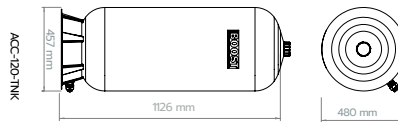
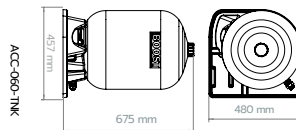
*WHEN FILLING



AccuBoost Vessels

Technical Specification

		ACC-060-TNK	ACC-120-TNK	ACC-180-TNK	ACC-330-TNK	ACC-450-TNK
Warranty		3 Years				
Noise ratings	Noise when filling (from dBA)	35.4	38.9	38.6	30.9	28.1
	Noise when emptying (from dBA)	48.4	53.5	48.0	37.4	37.4
Specification	Maximum Operating Pressure	8.6 Bar				
	Vessel Size (Litres)	55	112	178	330	453
	Maximum Water Vessel Water Storage Capacity (Litres)	27.5	56	89	150.5	226.5
	Flow Rate (Litres per min, not including natural mains flow)	4	4	6	24	24
	Connection Type	3/4" male BSP				
Dimensions	Height (mm)	675	1126	1081	1407	1863
	Width (mm)	457	457	557	621	621
	Depth (mm)	480	480	557	621	621
Weights	Empty Weight (kg)	8.4	13	20.5	35.5	47.2
	Filled Weight (kg)	36	69	109.5	186	273.5
	Maximum Weight (kg)	63.4	125	198.5	336.5	500.2

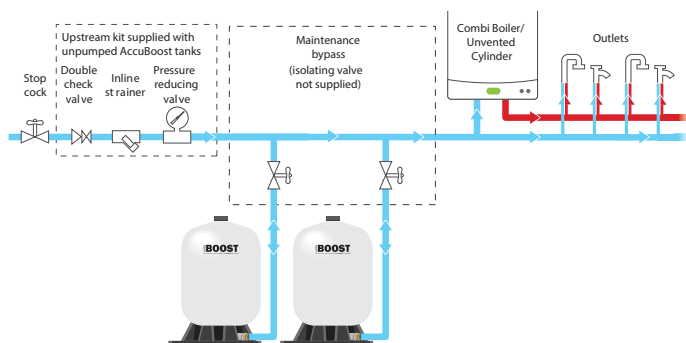


AccuBoost

Linking Multiple Vessels

Salamander Pumps' AccuBoost range offers flexible solutions to meet requirements. Multiple vessels can be installed in a system and linked together to increase the capacity of stored water, allowing for a longer run time or greater flow rates.

A Salamander Pumps connector kit (TNK-CON-KIT) is available to purchase separately, to easily link multiple vessels together.



AccuBoost Accessories



AccuBoost Flow Restrictor Kit
FLO-RES-KIT

Allows the flow to be adjusted from an AccuBoost accumulator tank.

- Kit includes restrictors for all AccuBoost tank sizes



AccuBoost Vessel Connector Kit
TNK-CON-KIT

Connect multiple AccuBoost vessels with the connector kit.

- Easy to install



AccuBoost Replacement Vessel Hose
TNK-HOSE

Replacement vessel hose for the AccuBoost range.

- Easy to install
- Designed specifically for use with the AccuBoost



Salamander Shop

Scan the QR Code to visit the Salamander Shop where our accessories are

TankBoost

80
L/min
with 3.0 Bar

120
L/min
with 5.0 Bar



TankBoost will boost multiple outlets, across multiple floors, all at the same time, in a mains-fed system.

TankBoost is an all-in-one unit made up of a water storage tank and an integrated submerged pump. The stored cold water is boosted by an integral submersible pump to increase both pressure and flow across the property.

TankBoost is available in 3.0 Bar and 5.0 Bar variants, offering different pressure and flow rates to meet the specific needs of the property.

Additional water storage units are available to increase capacity. Storage tanks are suitable for both 3.0 and 5.0 Bar variants.

TANKBOOST 3.0 BAR VARIANT

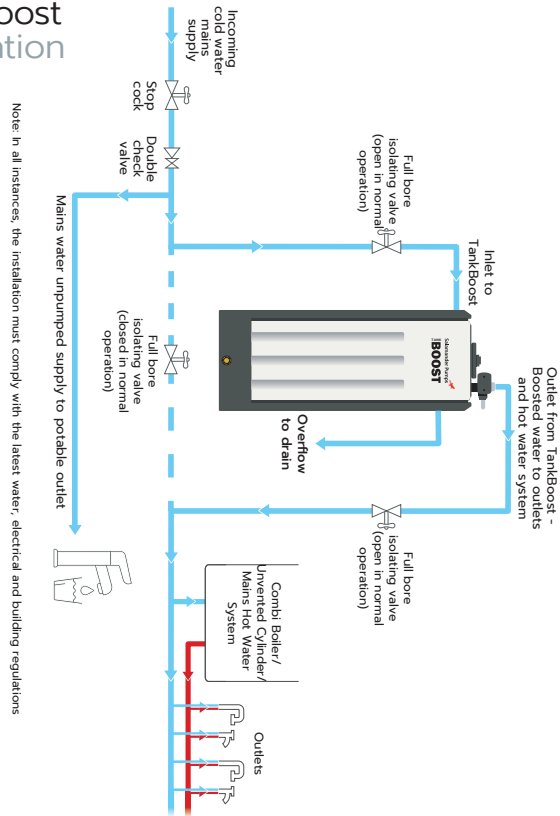
- Increase water flow up to 80 L/min
- Boosts water pressure up to 3.0 Bar
- Stainless steel submersible pump
- 2 year warranty

TANKBOOST 5.0 BAR VARIANT

- Increase water flow up to 120 L/min
- Boost water pressure up to 5.0 Bar
- Ideal for higher floors, long pipe runs, and greater flow demands in larger properties
- Stainless steel submersible pump
- 2 year warranty

Code	Description
TNK-100-SUB	3.0 Bar Mains Water Booster System 100L Tank
TNK-200-SUB	3.0 Bar Mains Water Booster System 200L Tank
TNK-350-SUB	3.0 Bar Mains Water Booster System 350L Tank
TNK-450-SUB	3.0 Bar Mains Water Booster System 450L Tank
TNK5-200-SUB	5.0 Bar Mains Water Booster System 200L Tank
TNK5-350-SUB	5.0 Bar Mains Water Booster System 350L Tank
TNK5-450-SUB	5.0 Bar Mains Water Booster System 450L Tank

INSTALLATION

TankBoost
Installation

For additional TankBoost accessories to support with installation, please see page 34.

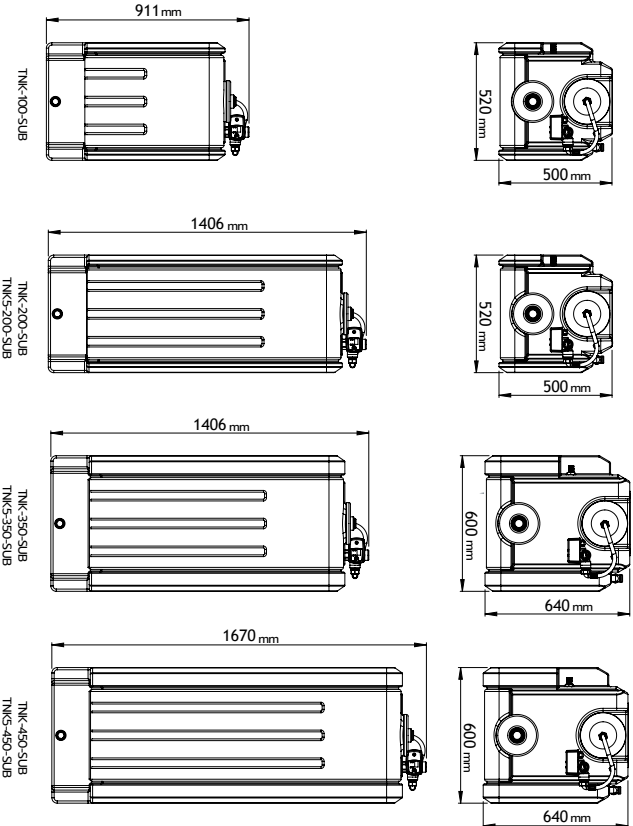
TankBoost 3.0 Bar
Technical Specification

	TNK-100-SUB	TNK-200-SUB	TNK-350-SUB	TNK-450-SUB
Warranty	2 Years			
Specification	Useable Water Tank Size (Litres)			
	100	200	350	450
Dimensions	Height (mm)			
	911	1406	1406	1670
	Width (mm)			
	520	520	600	600
	Depth (mm)			
	500	500	640	640
Weights	Empty Weight (kg)			
	37.9	48.7	615	67.0
	Filled Weight (kg)			
	137.9	248.7	411.5	517.0
Pump	Pump Type			
	Submersible Centrifugal Multi-Stage Pump			
	Pump Body/Impeller			
	Stainless Steel			
	Enclosure Protection			
	IPX8			
	Power Supply			
	230V, 50Hz			
Electrical	Current (Full load)			
	4.2A			
	Power Consumption			
	730w			
	Fuse Rating			
	5A			
Connections	Inlet Connection			
	1/2" BSP Male			
	Outlet Connection			
	1" BSP Female			
Performance	Maximum Pressure			
	3.0 Bar / 300 kPa			
	Maximum Flow Rate			
	80 L/min			
Water temperature	4°C - 20°C			
Pressure vessel	8L Vessel with 15 Bar Air Pre-Charge			

TankBoost 5.0 Bar

Technical Specification

		TNK5-200-SUB	TNK5-350-SUB	TNK5-450-SUB
Warranty		2 Years		
Backflow prevention (mains in)		Type AF airgap (Standard Variants)		
Specification	Useable Water Tank Size (Litres)	200	350	450
Dimensions	Height (mm)	1406	1406	1670
	Width (mm)	520	600	600
	Depth (mm)	500	640	640
Weights	Empty Weight (kg)	53.2	66	71.5
	Filled Weight (kg)	252.2	416	521.5
Pump	Pump Type	Submersible Centrifugal Multi-Stage Pump		
	Pump Body/Impeller	Stainless Steel		
	Enclosure Protection	IPX8		
	Power Supply	230V, 50Hz		
Electrical	Current (Full load)	6.6A		
	Power Consumption	1340w		
	Fuse Rating	10A		
Connections	Inlet Connection	1/2" BSP Male		
	Outlet Connection	1" BSP Female		
Performance	Maximum Pressure	5.0 Bar / 500 kPa		
	Maximum Flow Rate	120 L/min		
Water temperature		4°C - 20°C		
Pressure vessel		8L Vessel with 3.3 Bar/48psi Air Pre-Charge		



TankBoost

Additional Storage



Increase the stored water capacity by linking a primary TankBoost unit to an additional storage tank.

The additional storage tank size must match the primary TankBoost.

Supplied with a tank connection kit and fittings to allow direct and easy connection to a primary TankBoost unit. The tank kit and fittings can also be purchased separately for retrofit or replacement.

Code	Description
TNK-100	100L Additional Storage Tank
TNK-200	200L Additional Storage Tank
TNK-350	350L Additional Storage Tank
TNK-450	450L Additional Storage Tank

TankBoost Additional Storage Technical Specification

Part Number	TNK-100	TNK-200	TNK-350	TNK-450	
Warranty	2 years				
Dimensions	Height (mm)	840	1350	1350	1600
	Width (mm)	520	520	600	600
	Depth (mm)	500	500	640	640
Weights	Empty Weight (kg)	22.2	32.9	45.7	511
	Filled Weight (kg)	122.2	232.9	395.7	5011
Connections	Inlet Connection	1/2" BSP Male			
	Linking Connection	Via Linking Kit Supplied			
Water Temperature	4°C - 20°C				



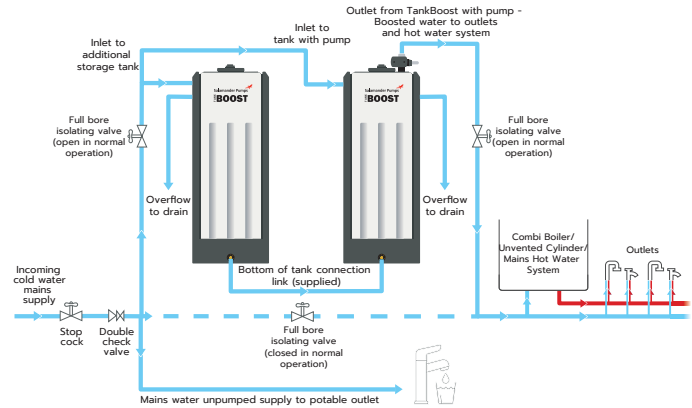
TankBoost Linking to Additional Storage Units.

For those with a particularly low incoming mains supply, we've designed additional storage tanks that can be linked to a TankBoost unit to increase the stored cold-water volume.

Additional storage units are supplied with a 28mm Tank Linking Kit.



TankBoost Typical Installation of Linked Tanks.



Additional storage tanks must be the same capacity as the main TankBoost unit. The tanks must be located next to each other and on the same level. The total volume of stored water should not exceed the expected daily usage.

The supplied tank connector kit should be used to link the tanks at the bottom.

TankBoost CAT5

80
L/min
with 3.0 Bar

120
L/min
with 5.0 Bar



TankBoost CAT5 models for applications where additional protection against contamination is required.

The type AB air gap with weir overflow prevents water from the tank going back into the mains water supply.

TankBoost CAT5 is available in both 3.0 Bar and 5.0 Bar variants to give the required pressure and flow, no matter the size of the property.

CAT5 additional water storage units are available to increase capacity. CAT5 storage tanks are suitable for both 3.0 and 5.0 Bar variants.

TANKBOOST 3.0 BAR VARIANT

- Increase water flow up to 80 L/min
- Boosts water pressure up to 3.0 Bar
- 2 year warranty

TANKBOOST 5.0 BAR VARIANT

- Increase water flow up to 120 L/min
- Boost water pressure up to 5.0 Bar
- Suitable for larger properties and those with higher floors
- 2 year warranty

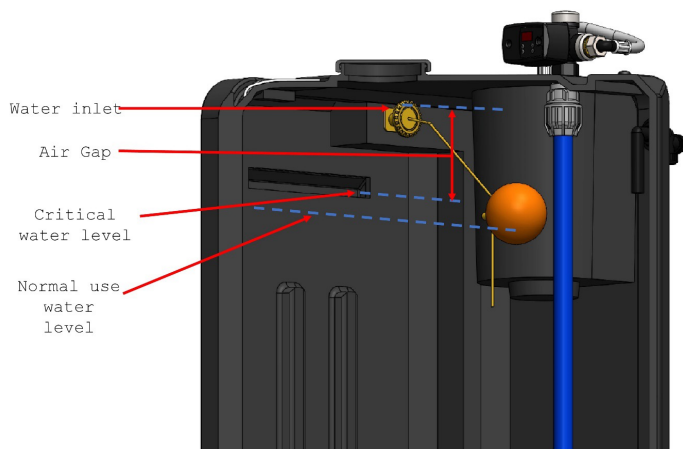
Code	Description
TNK-100-SUBC5	100L 3.0 Bar Water Booster System - CAT 5
TNK-200-SUBC5	200L 3.0 Bar Water Booster System - CAT 5
TNK-350-SUBC5	350L 3.0 Bar Water Booster System - CAT 5
TNK-450-SUBC5	450L 3.0 Bar Water Booster System - CAT 5
TNK5-200-SUBC5	200L 5.0 Bar Water Booster System - CAT 5
TNK5-350-SUBC5	350L 5.0 Bar Water Booster System - CAT 5
TNK5-450-SUBC5	450L 5.0 Bar Water Booster System - CAT 5



TankBoost CAT 5 AB Air Gap

CAT5 models are fitted with type AB backflow protection. This is an air gap between the inlet and the outlet, preventing any backflow from the tank back into the mains.

It is aimed at commercial properties where there is a risk of backflow contamination with Category 5 fluids. These are categorised as hazardous and pose a serious health risk due to its chance of contamination.



TankBoost CAT 5 3.0 Bar Technical Specification

		TNK-100-SUBC5	TNK-200-SUBC5	TNK-350-SUBC5	TNK-450-SUBC5
Warranty		2 Years			
Specification	Useable Water Tank Size (Litres)	100	200	350	450
Dimensions	Height (mm)	911	1406	1406	1670
	Width (mm)	562	562	642	642
	Depth (mm)	500	500	640	640
Weights	Empty Weight (kg)	37.9	48.7	61.5	67.0
	Filled Weight (kg)	137.9	248.7	411.5	517.0
Pump	Pump Body/Impeller	Stainless Steel			
	Enclosure Protection	IPX8			
Electrical	Power Supply	230V, 50Hz			
	Current (Full load)/Power Consumption	4.2A / 730w			
	Fuse Rating	5A			
	Inlet Connection	1/2" BSP Male			
Connections	Outlet Connection	1" BSP Female			
	Maximum Pressure	3.0 Bar / 300 kPa			
Performance	Maximum Flow Rate	80 L/min			
	Protection	Type AB			
Pressure vessel		8L Vessel with 15 Bar Air Pre-Charge			



TankBoost CAT 5 5.0 Bar Technical Specification

		TNK5-200 -SUBC5	TNK5-350 -SUBC5	TNK5-450 -SUBC5
Warranty		2 Years		
Backflow prevention (mains in)		Type AB airgap		
Specification	Useable Water Tank Size (Litres)	190	330	430
Dimensions	Height (mm)	1406	1406	1670
	Width (mm)	562	642	642
	Depth (mm)	500	640	640
Weights	Empty Weight (kg)	53.2	66	715
	Filled Weight (kg)	253.2	416	5215
Pump	Pump type	Submersible Centrifugal Multi-Stage Pump		
	Pump Body/Impeller	Stainless Steel		
	Enclosure Protection	IPX8		
Electrical	Power Supply	230V, 50Hz		
	Current (Full load)/Power Consumption	6.6A / 1340w		
	Power Cable	H07RN-F / Cable Length 8m		
	Fuse Rating	10A		
Connections	Inlet Connection	1/2" BSP Male		
	Outlet Connection	1" BSP Female		
Performance	Maximum Pressure	5.0 Bar / 500 kPa		
	Maximum Flow Rate	120 L/min		
Water temperature		4°C - 20°C		
Pressure vessel		8L Vessel with 3.3 Bar Air Pre-Charge		

TankBoost CAT 5 Additional Storage Tanks

Increase the stored water capacity by linking a primary CAT 5 TankBoost unit to an additional storage tank.

The additional tank size must match the primary CAT 5 TankBoost.

Supplied with a tank connection kit and fittings to allow direct and easy connection to a primary TankBoost unit. The tank kit and fittings can also be purchased separately for retrofit or replacement.

Code	Description
TNK-100-C5	100L CAT 5 Additional Storage Tank
TNK-200-C5	200L CAT 5 Additional Storage Tank
TNK-350-C5	350L CAT 5 Additional Storage Tank
TNK-450-C5	450L CAT 5 Additional Storage Tank

TankBoost CAT 5 Additional Storage Tanks Technical Specification

Part Number		TNK-100-C5	TNK-200-C5	TNK-350-C5	TNK-450-C5
Warranty		2 years			
Tank Size	Usable water (litres)	90	190	330	430
Dimensions	Height (mm)	840	1350	1350	1600
	Width (mm)	562	562	642	642
	Depth (mm)	500	500	640	640
Weights	Empty Weight (kg)	22.2	32.9	45.7	51.1
	Filled Weight (kg)	122.2	232.9	395.7	501.1
Connections	Inlet Connection	1/2" BSP Male			
	Linking Connection	Via Linking Kit Supplied			
Water Temperature		4°C - 20°C			



TankBoost Accessories

	<p>TankBoost Fittings Kit ACCTNKBFITKIT</p>	<p>The TankBoost fittings kit is an excellent accessory for smooth installation and easy maintenance.</p> <p>Included in the kit:</p> <ul style="list-style-type: none"> • 1" male to 28mm compression fitting • 28mm full bore lever ball valve • 22mm full bore lever ball valve • 22mm to 15mm reducer set x3 • 28mm to 22mm reducer set x3 • Angled service valve 15mm x 1/2" • 22mm to 15mm compression reducer • 15mm drain-off cock • 1" male to 22mm compression fitting • Drain plug washer
	<p>TankBoost Drain-off Plug Kit ACCTNKBDRRAINTYPA</p>	<p>The TankBoost drain-off plug kit includes all the fittings needed to add a drain-off point to the tank link connector position of a TankBoost. Allows for quick and efficient tank drainage, beneficial for maintenance and servicing.</p>
	<p>TankBoost Maintenance By-pass Kit ACCTNKBMAINTBYP</p>	<p>In line with good plumbing practices, this kit contains the isolating valves needed to set up a maintenance bypass for TankBoost, ensuring easy access without disrupting the water supply to the property.</p>
	<p>TankBoost 1" Blanking Plug Kit ACCTNKB1MTBLNK</p>	<p>The TankBoost blanking plug is used to seal the link plug connection used for attaching a TankBoost additional storage unit/fitting a drain off. It serves as a replacement for the original one provided with the TankBoost system and includes a fibre washer.</p>
	<p>TankBoost Angled Infill Service Valve (15mm & 22mm) ACCTNKBINFILL1522</p>	<p>This kit includes the valves needed to isolate the inlet supply to TankBoost.</p>

	<p>TankBoost Outlet Connector (1" to 28mm pushfit) ACCTNKB1MT28PF</p>	<p>A quick and easy solution designed to connect the TankBoost 1" male thread outlet to 28mm pipework with ease.</p>
	<p>TankBoost Pressure Vessel Outlet Connector (1" to 3/4" Male) ACCTNKB1MT34MT</p>	<p>Used to replace the TankBoost pressure vessel outlet connector.</p>
	<p>TankBoost Simple Insulation Jacket (100L, 200L, 350L Models) ACCTNKBINSJKT01</p>	<p>A simple insulation jacket for use with the TankBoost 100L, 200L and 350L models and the equivalent additional storage units.</p>
	<p>TankBoost Simple Insulation Jacket (450L Model) ACCTNKBINSJKT02</p>	<p>A simple insulation jacket for use with the TankBoost 450L model and the equivalent additional storage unit.</p>
	<p>TankBoost replacement Pressure Vessel Kit ACCTNKBPREVSESS</p>	<p>Everything needed to easily swap out a TankBoost pressure vessel.</p>

Catalytic Water Conditioners



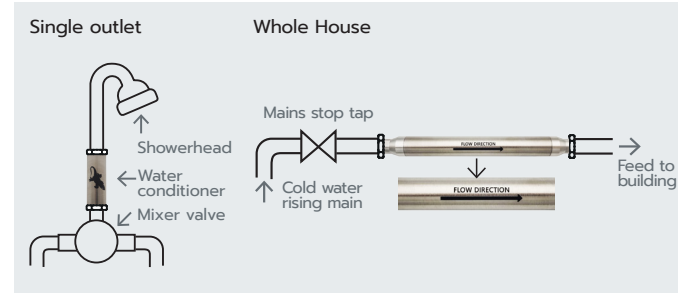
Salamander Pumps' Water Conditioners offer single point or whole house water supply treatment, they prevent limescale build-up, protecting household appliances including a shower pump.

Our Catalytic Water Conditioners use an alloy core which changes the Calcium Carbonate from Calcite to Aragonite, there are no chemicals or salt in this process meaning that the water is also safe to drink.

KEY FEATURES

- Single point or whole house water supply treatment
- Prevent limescale build-up
- Do not use chemicals or salt
- Easy to install in any orientation - both vertically or horizontally
- Compact design
- Environmentally friendly
- Maintenance free - no ongoing running costs
- No electrical power required
- 10 year warranty

INSTALLATION



Code	Description	Fittings
CWCOND01	Water Conditioner Single Point 0-15 L/min	N/A
CWCOND02	Water Conditioner Whole House 3-25 L/min	15mm x 1/2" Female
CWCOND03	Water Conditioner Whole House 24-54 L/min	22mm x 3/4" Female



AquaScan



PRECISE WATER INSIGHT

Digital Water Multimeter.

A 4-in-1 handheld digital tool designed to precisely measure water flow, pressure, temperature, and hardness*.



FLOW



PRESSURE



TEMPERATURE



HARDNESS*



With peak and live measurements, AquaScan provides installers reassurance that their live readings are accurate.

The design provides installers with precise diagnostic measurements to support specification, troubleshooting and analysis across a plumbing system.

Supplied in a robust case with a range of accessories and attachments to allow for easy connection to various outlet types, including taps, showers, pipework and hoses.

KEY FEATURES

- Digital display allows for precise water measurement
- Brass body, rubber casing, IPX5 waterproof rating
- Hardwearing protective carry case included
- Made in the UK
- 1 year warranty



DIMENSIONS



80mm



180mm

80mm



180mm

125mm

180mm

*Total dissolved solids (TDS) is measured to provide an indication of water hardness.



Customer Experience

At Salamander Pumps we put the customer at the centre of everything we do. Our aim is to make the selection, installation and maintenance of our products as easy as possible which is why we offer a range of ways for us to help you.

Product Selection

Choosing the right product for the installation is crucial to ensure the longevity and smooth running of the pump, that's why we offer technical assistance and advice to ensure that you select the right product for the job.

Visit our
Online Product
Selector

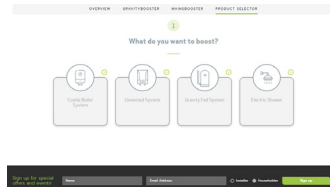


Brochures

Our brochures are designed to help guide you through the decision making process to make sure you get the right product for your particular installation.

Website

We've created a piece of software that you can find on our website (www.salamanderpumps.co.uk/product-selector) that'll ask you a few simple questions and then shows you which products would be right for you.



Installation Advice

If you're faced with an installation that isn't straightforward or if you have any questions on best installation practices, we're here to help.



On the phone

We have team of technically trained technical advisors who can guide you over the phone.

Call us on 0191 516 2002.



Online Chat

Our online chat facility is manned during office hours, by the same technically trained team who are answering the telephones.

Visit www.salamanderpumps.co.uk



YouTube

Our Youtube channel has lots of videos showing practical help and a visual guide to make sure your pump is installed in a way that will give it as long a life as possible.

Visit www.youtube.com/SalamanderPumps



Post Installation Advice

Although our pumps are built to the highest quality and each and every one is tested before it leaves the factory, you might need to contact us after a pump has been fitted.

Sometimes we can quickly help over the telephone however in some cases more investigation is needed, but we are here to help. If you do ever need help with an installed pump, it's always better if you've registered the product with us via our website, or at the very least you have the serial number of the pump to hand.

Our website FAQ section has a lot of information on troubleshooting, including step-by-step guides to simple tests that we ask you to carry out to understand more about the pump's installation.

The warranty period for our products depends on the type of pump it is and T&Cs can be found at: www.salamanderpumps.co.uk/terms



Get in touch,
we're here to help
call us on
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